Appendix B HSP Plan



QUICK CHECKLIST

While this HSP Quick Checklist is being provided to merely assist you in readily identifying the sections of the HSP form that you will need to complete, it is very important that you adhere to the instructions in the HSP form and instructions provided by the contracting agency.

VENDOR WILL NEED TO COMPLY WITH ONE OF THE FOLLOWING METHODS BELOW (A-D):

A. SUBCONTRACTING ONLY WITH TEXAS CERTIFIED HUB VENDORS

If you will be awarding all o	of the subcontracting	work you have t	o offer under th	e contract to only	Texas certified HUE
vendors, complete:					

Section 1 – Respondent and Requisition Information (page 2)
Section 2 a. – Yes, I will be subcontracting portions of the contract (page 3)
Section 2 b. – List all the portions of work you will subcontract, and indicate the percentage of the contract you expect to award to Texas certified HUB vendors (page 3)
Section 2 c. – Yes (page 3)
Section 4 – Affirmation- Sign and date (page 4)
GFE Method A (Attachment A) – Complete an Attachment A for each of the subcontracting opportunities you listed in Section 2 b.

B. SUBCONTRACTING ONLY WITH TEXAS CERTIFIED HUB AND NON-HUB VENDORS- MEETS OR EXCEEDS THE HUB GOAL

If you will be subcontracting any portion of the contract to Texas certified HUB vendors and Non-HUB vendors, and the aggregate percentage of all the subcontracting work you will be awarding to the Texas certified HUB vendors with which you have a continuous contract* in place for five (5)

years or less <u>meets or exceeds</u> the HUB Goal the contracting agency identified in the "Agency Special Instructions/Additional Requirements",

complete: SEE SPECIAL INSTRUCTIONS

COIII	piete. <u>GEE of Edital Individuations</u>
	Section 1 – Respondent and Requisition Information (page 2)
	Section 2 a. – Yes, I will be subcontracting portions of the contract (page 3)
	Section 2 b. – List all the portions of work you will subcontract, and indicate the percentage of the contract you expect to award to Texas certified HUB vendors and Non-HUB vendors (page 3)
	Section 2 c. – No (page 3)
	Section 2 d. – Yes- Texas Certified HUBs (page 3)
	Section 4 – Affirmation- Sign and date (page 4)
	GFE Method A (Attachment A) - Complete an Attachment A for each of the subcontracting opportunities you listed in Section
	2 b.

C. SUBCONTRACTING ONLY WITH TEXAS CERTIFIED HUB AND NON-HUB VENDORS- DOES NOT MEET OR EXCEED THE HUB GOAL

If you will be subcontracting any portion of the contract to Texas certified HUB vendors and Non-HUB vendors or only to Non-HUB vendors, and the

aggregate percentage of all the subcontracting work you will be awarding to the Texas certified HUB vendors with which you have a <u>continuous contract</u>* in place for five (5) years or less <u>does not meet or exceed</u> the HUB Goal the contracting agency identified in the "Agency Special

Instructions/Additional Requirements", complete: SEE SPECIAL INSTRUCTIONS

X Section 1 - Respondent and Requisition Information (page 2)

- X Section 2 a. Yes, I will be subcontracting portions of the contract (page 3)
- X Section 2 b. List all the portions of work you will subcontract, and indicated the percentage of the contract you expect to award to Texas certified HUB vendors and Non-HUB vendors (page 3)
 - X Section 2 c. No (page 3)
 - X Section 2 d. No (page 3)
 - X Section 4 Affirmation Sign and date (page 4)
- **X** GFE Method B (Attachment B) Complete an Attachment B for each of the subcontracting opportunities you listed in Section 2 b. (page 6 and 7)
 - Must submit supporting documentation under Section B-3 & "HUB Subcontracting Opportunity Notification Form" (page 8)

D. WILL NOT BE SUBCONTRACTING

If you will not be subcontracting any portion of the contract and will be fulfilling the entire contract with your own resources, complete:

- Section 1 Respondent and Requisition Information (page 2)
 Section 2 a. No, I will not be subcontracting any portion of the contract, and I will be fulfilling the entire contract with my own resources (page 3)
- ☐ Section 3 Self Performing Justification (page 4)
- ☐ Section 4 Affirmation Sign and date (page 4)

HUB SUBCONTRACTING PLAN (HSP)

I. Texas Gov't Code §2161.252, the contracting agency has determined that subcontracting opportunities are probable under this contract. Therefore, all respondents, including State of Texas certified Historically Underutilized Businesses (HUBs) must complete and submit this State of Texas HUB Subcontracting Plan (HSP) with their response to the bid requisition (solicitation).

NOTE: Responses that do not include a completed HSP shall be rejected pursuant to Texas Gov't Code §2161.252(b).

The HUB Program promotes equal business opportunities for economically disadvantaged persons to contract with the State of Texas in accordance with the goals specified in the 2009 State of Texas Disparity Study. The statewide HUB goals defined in 34 Texas Administrative Code (TAC) §20.13 are:

- 11.2 percent for heavy construction other than building contracts,
- 21.1 percent for all building construction, including general contractors and operative builders contracts.
- 32.7 percent for all special trade construction contracts,
- 23.6 percent for professional services contracts,
- 24.6 percent for all other services contracts, and
- 21 percent for commodities contracts.

- - Agency Special Instructions/Additional Requirements - -

subco agend HUBs for fiv	ontracting by specific with whi	opport c HUB ch it wil or less s	unities goal, v Il subc	if the to whichev ontract.	otal value ver is high . If using e	of the her. V existin	e respo Vhen a ng contr	ndent's s responde acts with	subcontracts we ent uses this many Texas certifie	ith Texas nethod to d HUBs	s certified demonato to satisfy	te good faith effort to d HUBs meets or exce strate good faith effor this requirement, onl age vendor rotation as	eeds the statewide t, the respondent r y contracts that have	HUB goal o nust identify ve been in p	or the y the place
For bern	assis adette				mpleti xas.go	_	the	HSP,	contact	the	HUB	Coordinator,	Bernadette	Davis	at
DIR'	s HUB	Goal	for	this	biddi	ng (oppor	tunity	is	2	24.6				

SEC	CTION 1	RESPONDENT AND REQUISITION INFORMATION			
a.	Respondent (Comp	pany) Name: Nexus IS, Inc.	State of Te	exas VID #:	1200549497100
	Point of Contact:	Jeanne Farrenkothen	Phone #:	(512) 40	02-7117
	E-mail Address:	jeanne.farrenkothen@nexusis.com	Fax #:	512-298-	-2144
b.	Is your company a	a State of Texas certified HUB? ☐ - Yes - No			
c.	Requisition #: D	DIR-SDD-TMP-195	Bid Open [Date: 1	1/06/2012
	_				
Ente	er your company's	s name here: Nexus IS	Requisition #:	SDD-TMI	?-195

SECTION 2 SUBCONTRACTING INTENTIONS

After dividing the contract work into reasonable lots or portions to the extent consistent with prudent industry practices, and taking into consideration the scope of work to be performed under the proposed contract, including all potential subcontracting opportunities, the respondent must determine what portions of work, including goods and services, will be subcontracted. Note: In accordance with 34 TAC §20.11., an "Subcontractor" means a person who contracts with a prime contractor to work, to supply commodities, or to contribute toward completing work for a governmental entity.

- a. Check the appropriate box (Yes or No) that identifies your subcontracting intentions:
- ☑ Yes, I will be subcontracting portions of the contract.(If Yes, complete Item b, of this SECTION and continue to Item c of this SECTION)
- ☐ **No**, I will not be subcontracting <u>anv</u> portion of the contract, and I will be fulfilling the entire contract with my own resources. (If **No**, continue to SECTION 3 and SECTION 4.)
- b. List all the portions of work (subcontracting opportunities) you will subcontract. Also, based on the total value of the contract, identify the percentages of the contract you expect to award to Texas certified HUBs, and the percentage of the contract you expect to award to vendors that are not a Texas certified HUB (i.e., Non-HUB).

		HUB	Non-HUBs	
		Percentage of the contract	Percentage of the contract	
4 #	Cub contraction One of with December	expected to be subcontracted	expected to be subcontracted	Percentage of the contract
Item #	Subcontracting Opportunity Description	to HUBs with which you have	to HUBs with which you have	expected to be subcontracted
		a <u>continuous contract</u> * in place	a <u>continuous contract</u> * in place	to non-HUBs .
		for five (5) years or less.	for more than five (5) years.	
1	Managed & Hosted Services	20%	0%	20%
2		%	%	%
	Aggregate percentages of the contract expected to be subcontracted:	5%	%	5%

(Note: If you have more than fifteen subcontracting opportunities, a continuation sheet is available online at http://window.state.tx.us/procurement/prog/hub/hub-subcontracting-plan/)

- c. Check the appropriate box (Yes or No) that indicates whether you will be using <u>only</u> Texas certified HUBs to perform <u>all</u> of the subcontracting opportunities you listed in SECTION 2, Item b.
 - _ Yes (If Yes, continue to SECTION 4 <u>and</u> complete an "HSP Good Faith Effort Method A (Attachment A)" for <u>each</u> of the subcontracting opportunities you listed.)
 - □ No (If No, continue to Item d, of this SECTION.)
- d. Check the appropriate box (Yes or No) that indicates whether the aggregate expected percentage of the contract you will subcontract with Texas certified HUBs with which you have a continuous contract* in place with for five (5) years or less meets or exceeds the HUB goal the contracting agency identified on page 1 in the "Agency Special Instructions/Additional Requirements".
 - ☐ Yes (If Yes, continue to SECTION 4 <u>and</u> complete an "HSP Good Faith Effort Method A (Attachment A)" for <u>each</u> of the subcontracting opportunities you listed.)
 - ☑ **No** (If **No**, continue to SECTION 4 <u>and</u> complete an "HSP Good Faith Effort Method B (Attachment B)" for <u>each</u> of the subcontracting opportunities you listed.)

Enter your company's name here:	Nexus IS	Requisition #:	SDD-TMP-195	

SECTION 3

SELF PERFORMING JUSTIFICATION (If you responded "No" to SECTION 2, Item a, you must complete this SECTION and continue to SECTION 4.)

Check the appropriate box (Yes or No) that indicates whether your response/proposal contains an explanation demonstrating how your company will fulfill the entire contract with its own resources.

☐ - Yes	(If Yes , in the space provided below list the specific page(s)/section(s) of your proposal which explains how your company will perform the entire contract with its own equipment, supplies, materials and/or employees.)
□ - No	(If No , in the space provided below explain how your company will perform the entire contract with its own equipment, supplies, materials and/or employees.)

AFFIRMATION SECTION 4

As evidenced by my signature below, I affirm that I am an authorized representative of the respondent listed in SECTION 1, and that the information and supporting documentation submitted with the HSP is true and correct. Respondent understands and agrees that, if awarded any portion of the requisition:

- The respondent will provide notice as soon as practical to all the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor for the awarded contract. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity they (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.
- The respondent must submit monthly compliance reports (Prime Contractor Progress Assessment Report PAR) to the contracting agency, verifying its compliance with the HSP, including the use of and expenditures made to its subcontractors (HUBs and Non-(The http://www.window.state.tx.us/procurement/prog/hub/hub-HUBs). PAR is available forms/progressassessmentrpt.xls).
- The respondent must seek approval from the contracting agency prior to making any modifications to its HSP, including the hiring of additional or different subcontractors and the termination of a subcontractor the respondent identified in its HSP. If the HSP is modified without the contracting agency's prior approval, respondent may be subject to any and all enforcement remedies available under the contract or otherwise available by law, up to and including debarment from all state contracting.
- The respondent must, upon request, allow the contracting agency to perform on-site reviews of the company's headquarters and/or work-site where services are being performed and must provide documentation regarding staffing and other resources.

signature on file	Tom Lyons	VP, Managed Services	11/06/2012	
Signature	Printed Name	Title	Date	
If you recover	ded "Vee" to SECTION 2. Items a er d vou mu	ot complete on "HCD Cood Faith	Effort Mothad A	

- If you responded "Yes" to SECTION 2, Items c or d, you must complete an "HSP Good Faith Effort Method A REMINDER: * (Attachment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b.
 - If you responded "No" SECTION 2, Items c and d, you must complete an "HSP Good Faith Effort Method B (Attachment B)" for each of the subcontracting opportunities you listed in SECTION 2, Item b.

HSP Good Faith Effort - Method A (Attachment A)

Enter your company's name here:	Requisition #:
	es" to SECTION 2, Items c or d of the completed HSP form, you must submit a completed "HSP hment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b of the

photo-copy

http://www.window.state.tx.us/procurement/prog/hub/hub-forms/HUBSubcontractingPlanAttachment-A.doc

SECTION A-1 SUBCONTRACTING OPPORTUNITY

completed

HSP

form.

You

may

this

page

or

download

form

Enter the item number and description of the subcontracting opportunity you listed in SECTION 2, Item b, of the completed HSP form for which you are completing this attachment.

Item #:	1	Description:	Managed	&	Hosted	Services
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SECTION A-2 SUBCONTRACTOR SELECTION

List the subcontractor(s) you selected to perform the subcontracting opportunity you listed above in SECTION A-1. Also identify whether they are a Texas certified HUB and their VID number, the approximate dollar value of the work to be subcontracted, the expected percentage of work to be subcontracted, and indicate whether the company is a Texas certified HUB.

Company Name	Texas certified HUB	VID # (Required if Texas certified HUB)	Approximate Dollar Amount	Expected Percentage of Contract
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	🗌 - Yes 🔲 - No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	🗌 - Yes 🔲 - No		\$	%
	🗌 - Yes 🔲 - No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	🗌 - Yes 🔲 - No		\$	%

REMINDER: As specified in SECTION 4 of the completed HSP form, <u>if you (respondent)</u> are awarded any portion of the requisition, you are required to provide notice as soon as practical to <u>all</u> the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity they (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.

HSP Good Faith Effort - Method B (Attachment B)

Enter your company's name here: Nexus	IS	F	Requisition #: SDD	-TMP-195		
Good Faith Effort - Method B (Attack completed HSP form. Y	" to SECTION 2, Items c and d of the conment B)" for <u>each</u> of the subcontracting ou may photo-copy this urement/prog/hub/hub-forms/HUBSubcon	opportunities you list	ted in SECTION 2, I t lownload the			
SECTION B-1 SUBCONTRACTING OPPORT	FUNITY					
which you are completing this attachme	of the subcontracting opportunity you listed ent. Managed & Hosted Services	d in SECTION 2, Iter	n b, of the completed	HSP form for		
SECTION B-2 MENTOR PROTÉGÉ PROGR	AM					
If respondent is participating as a Men	tor in a State of Texas Mentor Protégé Prog or to perform the subcontracting opportunity					
	Check the appropriate box (Yes or No) that indicates whether you will be subcontracting the portion of work you listed in SECTION B-1 to your Protégé.					
- Yes (If Yes, to continue to	SECTION B-4.)					
	or <i>Not Applicable</i> , continue to SECTION B	-3 and SECTION B-4	1.)			
SECTION B-3 NOTIFICATION OF SUBCON	TRACTING OPPORTUNITY					
When completing this section you MU: Texas certified HUBs <u>and</u> minority or w SECTION B-1. Your notice should incleand insurance requirements, required of you are encouraged to use the	TRACTING OPPORTUNITY ST comply with items a, b, c and d, thereby women trade organizations or development of ude the scope of work, information regarding qualifications, and identify a contact person. attached HUB Subcontracting Opportunitivement/prog/hub/hub-subcontracting-pla	enters about the sub the location to revie When sending notice by Notice form, wh	contracting opportunity w plans and specificating of your subcontracting	y you listed in ions, bonding g opportunity,		
When completing this section you MU: Texas certified HUBs and minority or w SECTION B-1. Your notice should inclied and insurance requirements, required a you are encouraged to use the http://www.window.state.tx.us/procu	ST comply with items a, b, c and d, thereby vomen trade organizations or development cude the scope of work, information regarding qualifications, and identify a contact person. attached HUB Subcontracting Opportuni	enters about the sub the location to revie When sending notice by Notice form, when notice form, when evidence of your greaters. Also, be mindful holidays, or days the vided to the HUBs gets.	contracting opportunity w plans and specification of your subcontracting nich is also available ood faith effort to not that a working day is the agency is declared and to the minority or	y you listed in ions, bonding gopportunity, le online at ify the Texas considered a closed by its women trade		
When completing this section you MU: Texas certified HUBs and minority or w SECTION B-1. Your notice should inclied and insurance requirements, required a you are encouraged to use the http://www.window.state.tx.us/proct	ST comply with items a, b, c and d, thereby women trade organizations or development of ude the scope of work, information regarding qualifications, and identify a contact person. attached HUB Subcontracting Opportuniturement/prog/hub/hub-subcontracting-plate certified letter, fax, e-mail) demonstrating in trade organizations or development centerely, not including weekends, federal or state subcontracting opportunity notice is sent/professions considered to be "day zero" and does not be subcontracting opportunity you listed in Septicified a different time period, you must allotting your bid response to the contracting ages Centralized Master Bidders List (CMBL)window.state.tx.us/procurement//cmbl/cr	enters about the sub the location to revie When sending notice by Notice form, when the vidence of your greaters. Also, be mindful holidays, or days the vided to the HUBs at count as one of the second as one of the second the HUBs at least ency. When searching and Historically Union	contracting opportunity w plans and specification of your subcontracting inch is also available ood faith effort to note that a working day is the agency is declared and to the minority or even (7) working days. (3) or more Texas conseven (7) working days of or Texas certified helperutilized Business (I	y you listed in ions, bonding g opportunity, le online at ify the Texas considered a closed by its women trade ertified HUBs. ys to respond HUBs, ensure HUB) Search		
When completing this section you MU: Texas certified HUBs and minority or w SECTION B-1. Your notice should inclied and insurance requirements, required a you are encouraged to use the http://www.window.state.tx.us/procu	ST comply with items a, b, c and d, thereby women trade organizations or development of ude the scope of work, information regarding qualifications, and identify a contact person. attached HUB Subcontracting Opportuniturement/prog/hub/hub-subcontracting-plate, certified letter, fax, e-mail) demonstrating in trade organizations or development centerey, not including weekends, federal or state subcontracting opportunity notice is sent/prosis considered to be "day zero" and does not be subcontracting opportunity you listed in SE decified a different time period, you must allotting your bid response to the contracting ages' Centralized Master Bidders List (CMBL) window.state.tx.us/procurement//cmbl/cr. B. HUBs you notified regarding the subcontracting, the date you sent notice to that compared to the contraction of the co	enters about the sub the location to revie When sending notice by Notice form, when the vidence of your greaters. Also, be mindful holidays, or days the vided to the HUBs at count as one of the second as one of the second the HUBs at least ency. When searching and Historically Unional Hub.html. HUB	contracting opportunity w plans and specification of your subcontracting of your subcontracting nich is also available ood faith effort to note that a working day is see agency is declared and to the minority or even (7) working days. (3) or more Texas conseven (7) working days of or Texas certified Herutilized Business (Herutilized Business (Heruti	y you listed in ions, bonding g opportunity, le online at ify the Texas considered a closed by its women trade ertified HUBs. ys to respond HUBs, ensure HUB) Search ifies that the		

Alpheus Communications	170662255700	10/29/2012	🗌 - Yes 🛛 - No
Inline Network Integration	1562539339000	10/29/2012	☐ - Yes
Transcend United Technologies, LLC	1203049579500	10/29/2012	☐ - Yes

- c. Provide written notification of the subcontracting opportunity you listed in SECTION B-1 to two (2) or more minority or women trade organizations or development centers in Texas to assist in identifying potential HUBs by disseminating the subcontracting opportunity to their members/participants. Unless the contracting agency specified a different time period, you must provide your subcontracting opportunity notice to minority or women trade organizations or development centers at least seven (7) working days prior to submitting your bid response to the contracting agency. A list of trade organizations and development centers that have expressed an interest in receiving notices of subcontracting opportunities is available on the Statewide HUB Program's webpage at http://www.window.state.tx.us/procurement/prog/hub/mwb-links-1/
- d. List two (2) minority or women trade organizations or development centers you notified regarding the subcontracting opportunity you listed in SECTION B-1. Include the date when you sent notice to it and indicate if it accepted or rejected your notice.

Minority/Women Trade Organizations or Development Centers	Date Notice Sent (mm/dd/yyyy)	Was the Notice Accepted?
Centre Technologies, Inc.	10/29/2012	☐ - Yes
Attache Technology Management, LLC.	10/29/2012	☐ - Yes

HSP Good Faith Effort - Method B (Attachment B) cont.

Enter your company's name here: Nexus IS		Requi	sition #:	SDD-TMP-195
ECTION B-4 SUBCONTRACTOR SELECTION				
a. Enter the item number and description of the subcopage.		ch you are completing t	his Attachm	ent B continuation
Item #: 1 Description: Managed and	Hosted Services			
b. List the subcontractor(s) you selected to perform t they are a Texas certified HUB and their VID num percentage of work to be subcontracted, and indica	ber, the approximate dollar	value of the work to be		
	Texas	VID#	Approxi	Expected Percentag
Company Name	certified HUB	(Required if Texas certified HUB)	Dollar Amount	
etEnrich	☐ - Yes No	n/a - non HUB	\$TBD	15%
owpoint	🗌 - Yes 🛛 - No	n/a - non HUB	\$TBD	5%
	Yes No		\$	%
	Yes No		\$	%
	Yes No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	☐ - Yes ☐ - No		\$	%
	Yes No		\$	%
	Yes No		\$	%
c. If any of the subcontractors you have selected to percentified HUB, provide written justification for your s These subcontractors have a hist Nexus customers. There is a	election process (attach addi	itional page if necessary	ding the	se services to

REMINDER: As specified in SECTION 4 of the completed HSP form, if you (respondent) are awarded any portion of the requisition, you are required to provide notice as soon as practical to <u>all</u> the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity it (the subcontractor) will perform, the approximate dollar value of the subcontracting

requirements of the RFP.

in our efforts to identify a sub-contractor that meet our requirements as well as the

opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.

HUB Subcontracting Opportunity Notification Form

In accordance with Texas Gov't Code, Chapter 2161, each state agency that considers entering into a contract with an expected value of \$100,000 or more shall, before the agency solicits bids, proposals, offers, or other applicable expressions of interest, determine whether subcontracting opportunities are probable under the contract. The state agency I have identified below in **Section B** has determined that subcontracting opportunities are probable under the requisition to which my company will be responding.

- 34 Texas Administrative Code, §20.14 requires all respondents (prime contractors) bidding on the contract to provide notice of each of their subcontracting opportunities to at least three (3) Texas certified HUBs (who work within the respective industry applicable to the subcontracting opportunity), and allow the HUBs at least seven (7) working days to respond to the notice prior to the respondent submitting its bid response to the contracting agency. In addition, the respondent must provide notice of each of its subcontracting opportunities to minority/women trade organizations or development centers at least seven (7) working days prior to submitting its bid response to the contracting agency.
- We respectfully request that vendors interested in bidding on the subcontracting opportunity identified in **Section** C reply no later than the date and time identified in **Section C**, **Item 1**. Submit your response to the point-of-contact referenced in **Section A**.

Section A	PRIME CONTRACTOR'S INFORMATION		
Company Name:	Nexus IS	State of Texas VID #:	1200549497100
Point-of-Contact:	Jeanne Farrenkothen	Phone #:	(512) 402-7117
E-mail Address:	Jeanne.Farrenkothen@nexusis.com	Fax #:	512-298-2144
Section B	CONTRACTING STATE AGENCY AND REQUISITION INFORMATION		
	<u>.</u>		
	INFORMATION Department of Information Resources	Phone #:	512-936-2353

Section C	SUBCONTRACTING OPPORTUNITY RESPONSE DUE DATE, DESCRIP	PTION, REQUIREMENTS AND RELATED INFORMATION	
	Our firm must receive your bid response to this subcontracting opportunity no later		
	than 5:00 P.M., Central Daylight Standard Time on:	11/6/2012	
1.Potential		(Date)	
Subcontractor's Bid Response Due Date:	(Note: In accordance with 34 TAC §20.14, each notice of subcontracting opportunity shall be provided to <u>at least three (3)</u> Texas certified HUBs, and allow the HUBs <u>at least seven (7) working days</u> to respond to the notice prior to submitting our bid response to the contracting agency. In addition, we must provide the same notice to minority/women trade organizations or development centers <u>at least seven (7) working days</u> prior to submitting our bid response to the contracting agency.)		
2.Scope of Work:	http://esbd.cpa.state.tx.us/bid_show.cfm?bidi	<u>d=102769</u>	
3.Required	Management Services is the management of customer ov	vned equipment or vendor provided equipment.	
Qualifications:	 a. Examples of included services: Hosted Solutions are offered to customers on a subscription basis and includes the IT infrastructure (hardware and software) and support services necessary to deliver the solution. Hosted services include technologies listed in Section C below b. Requirements Development 		
☐ - Not Applicable	c. Integration Services d. SLA's and Performance Metrics e. Reporting f. Asset Management g. Project management h. Operations B. Support Services a. Move, Add, Changes (MACs) b. Solution Design c. Solution Software and Licenses d. Network Readiness Assessment e. Transition and Termination Services f. Break/Fix and Maintenance g. Help/Support Desk Services h. Training C. Technology Services a. Management of call processing architecture b. Call Center or Contact Center Services c. IVR/Auto-Attendant d. Phone Systems Management (PBX, key system, e. Network Optimization f. Management of Voice and/or Data Networks *Services may need to be available 24/7 or on an on-call basis	· ·	
4.Bonding/Insurance Requirements:			
5.Location to review plans/specifications:			
⊠ - Not Applicable			